

IGNACIO GONZALEZ

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Seeking an opportunity to partake in an ambitious challenging new project in a field that I am highly motivated about that will promote personal and organizational growth.

EXPERIENCE

Quality Assurance Analyst | Flores & Associates | July 2018 – Present

Manage internal and external quality audits, concerned primarily with data integrity issues. Perform file testing and loading functions for all external clients. Establish collection and analysis systems of statistical data to predict trends that will affect improvement of service quality and processes. Support in developing, testing, implementing, managing and integrating new quality management systems and programs.

Management Consultant Intern | PriceWaterhouseCoopers | May 2017 – August 2017

Advisory intern working in the Process Improvement Area for Management Consulting at Pricewaterhouse Coopers. The project aimed to standardize and streamline financial cycles of a shared services center. During this time, oversaw value stream mapping of processes, and created standard operation procedure documents. Assisted in leading workshops and training sessions for client's employees to implement new processes.

Senior Design | Virginia Tech | September 2017 – April 2018

Partnered with a local manufacturing company to improve their scheduling system. Analyzed the company's manufacturing and scheduling data with tools such as Microsoft Excel to determine areas of improvement. Developed a more efficient process with the objective of reducing cost, by using an Excel Macro and available scheduling systems.

EDUCATION

B.S. Industrial and Systems Engineering | Virginia Tech | May 2018

High School Diploma | Lincoln School Costa Rica | June 2014

SKILLS

- Six Sigma Green Belt Certification
- IBM Data Science Professional Certificate
- SQL
- Tableau
- Microsoft Office
- Microsoft Access
- Proficient in Spanish, English, and French

ACTIVITIES

Institute of Industrial and Systems Engineer

Member of association that provides development, training, and networking for industrial and systems engineers.

Hands and Feet Foundation Volunteer

As a volunteer for this organization helped in organization of fund-raising events and operational tasks.

Sports Business Club Virginia Tech

Partook in leadership speaker meetings and gained insight about the university's athletic department.